

Withdrawal & Refund policy

DOMESTIC STUDENTS

WITHDRAWAL & REFUND POLICIES		
Note: All withdrawals must be in writing		
Courses 3 months / 13 weeks or more	Courses 5 weeks or more but less than 3 months	Courses 3 days or more and less than 5 weeks
If a student withdraws up until the end of the tenth working day the student will receive a full refund of fees less administration costs of 10% or \$500 whichever is the lesser	If a student withdraws within the first 10% of the course the student will receive a full refund less a deduction for costs incurred of up to 25% of fees paid	If a student withdraws within the first 10% of the course the student will receive a refund of at least 50% of fees paid
If a student withdraws after the end of the tenth working day there will be no refund of fees	If a student withdraws after the first 10% of the course there will be no refund of fees	If a student withdraws after the first 10% of the course there will be no refund of fees
If an enrolment is terminated as a result of disciplinary action there will be no refund of fees	If an enrolment is terminated as a result of disciplinary action there will be no refund of fees	If an enrolment is terminated as a result of disciplinary action there will be no refund of fees
In the unlikely event that a course has to be cancelled after commencement the portion of fees that are unused will be refunded	In the unlikely event that a course has to be cancelled after commencement the portion of fees that are unused will be refunded	In the unlikely event that a course has to be cancelled after commencement the portion of fees that are unused will be refunded
Any fees refunded will be paid to the trustee of a student's new education provider if the student agrees, otherwise to StudyLink if the student has a student loan, otherwise directly to the student or any other party nominated by the student	Any fees refunded will be paid to the trustee of a student's new education provider if the student agrees, otherwise directly to the student or any other party nominated by the student	Any fees refunded will be paid to the trustee of a student's new education provider if the student agrees, otherwise directly to the student or any other party nominated by the student

Fees paid will be refunded in full should the course fail to start for any reason.

Please note: For the purposes of the withdrawal period, your first day is the first day you are required to attend your course. This may differ from the advertised course start date.